

Definitions

PSHCP-AA: The Public Service Health Care Plan Administration Authority

collection: The act of gathering, acquiring, recording, or obtaining personal information from any source including third parties, by any means.

consent: Voluntary agreement for the collection, use and disclosure of personal information for defined purposes. Consent can be either express or implied and can be given directly by the individual or by an authorised representative. Express consent can be given orally, electronically or in writing, but is always unequivocal and does not require any inference on the part of the PSHCP-AA. Implied consent is consent that can reasonably be inferred from an individual's action or inaction.

disclosure: Making personal information available to a third party.

employee: An employee of or independent contractor to the PSHCP-AA.

personal information: Information about an identifiable individual, but does not include the name, title, business address or telephone number of an employee of an organization.

respondent: A member of the public who provides personal information to the PSHCP-AA in the course of participating in a panel survey conducted by the PSHCP-AA. For example, a respondent is an individual who discloses personal information to the PSHCP-AA in the course of quantitative or qualitative marketing or social research.

third party: An individual or organization outside of the PSHCP-AA.

use: The treatment, handling, and management of personal information by and within the PSHCP-AA or by a third party with the knowledge and approval of the PSHCP-AA.